

Venue Accessibility Statement

The Hive Community Centre – The Hive Silsden CIO

Effective Date: May 2026

This access statement does not contain opinions as to our suitability for those with access needs but aims to accurately describe the facilities, accessibility features and services that we offer to all visitors, hirers and community members.

The Hive Silsden CIO is committed to providing a welcoming and inclusive environment that is accessible to the widest possible audience. Improving accessibility is an ongoing process and we continually review our building, activities and communication methods to improve access and inclusion wherever reasonably possible.

We recognise that accessibility means different things to different people and we welcome feedback from visitors, families, volunteers, hirers and service users to help us improve the experience we provide.

If you have suggestions or accessibility requirements you would like to discuss, please contact us before your visit where possible.

Introduction

The Hive Community Centre is located on Elliott Street in Silsden, West Yorkshire. The centre operates as a community hub providing activities, events, family services, youth provision, wellbeing support, room hire and community projects.

The building contains multiple community spaces used for a wide range of activities including:

- Early years and family groups
- Youth activities
- Community events
- Meetings and training
- Health and wellbeing sessions
- Private and community room hire

Operating hours vary depending on activities and events taking place.

Further information about our services and activities can be found at:

[The Hive Silsden Website](#)

Wheelchair Users and Visitors with Restricted Mobility

We aim to make our venue as accessible as possible for wheelchair users and visitors with mobility requirements.

Features currently available include:

- Level access into the main entrance
- Ground floor access to main community areas
- Accessible toilet facilities
- Wide circulation areas in main communal spaces
- Flexible room layouts depending on activities taking place
- Seating available throughout the building

We encourage visitors with specific requirements to contact us in advance so we can discuss the most suitable access arrangements.

Visitors with Visual or Hearing Impairments

Assistance dogs are welcome throughout the building.

We aim to:

- Provide clear signage where possible
- Maintain good lighting throughout communal areas
- Reduce unnecessary obstacles in walkways
- Communicate clearly and support individual access requirements where possible

Staff and volunteers will always try to provide additional assistance if needed.

Getting In and Moving Around the Building

The building is accessed through the main entrance.

Internal spaces are located across the building and layouts may vary depending on activities taking place.

Our team can assist visitors in locating rooms and facilities if required.

Some areas may contain:

- Internal doors
- Limited manoeuvring space during busy sessions
- Temporary furniture layouts depending on activities

We ask visitors to contact us ahead of their visit if they have any concerns regarding accessibility or movement around the building.

Toilets

The venue includes toilet facilities for visitors, including accessible toilet provision along with Baby changing facilities.

Lighting

Communal areas are generally well lit during operating hours.

Lighting levels may vary depending on activities, sensory sessions or events taking place within the building.

Seating

Seating is available throughout the venue for activities, meetings and events.

Chair styles may vary depending on the room setup and activity type.

Prams and Buggies

Prams and buggies are welcome within the building where space allows.

During busy activities, staff may ask for prams or buggies to be positioned in designated areas to ensure clear access routes and fire exits remain unobstructed.

Food and Drink

Refreshments may be available during certain activities and events.

The venue may also operate licensed events from time to time.

WiFi

Guest WiFi may be available within parts of the building. Please ask a member of staff or a volunteer. We do not provide Guest WiFi during parent & child groups or Youth Clubs.

Assistance and Additional Support

If you have accessibility requirements that are not covered within this statement, please contact us before your visit. We will do our best to make reasonable adjustments and support your access needs wherever possible.

Contact details:

Email: hello@thehivesilsden.co.uk

Telephone: 01535 210006

The Hive Community Centre

53–55 Elliott Street

Silsden

BD20 0DE

Getting Here

Public Transport

The Hive is located within walking distance of local bus routes serving Silsden and surrounding areas.

For the latest travel information, please contact local transport providers directly.

Parking

Limited parking may be available nearby depending on the time of day and activities taking place.

Visitors are asked to park considerately and avoid blocking neighbouring properties or access routes.

Accessible parking arrangements may vary depending on events and activities taking place.

Continuous Improvement

Accessibility is an ongoing process and we are committed to reviewing and improving access to our venue, services and activities over time.

We value customer feedback and encourage visitors to share suggestions that may help improve accessibility and inclusion for everyone.